

Item No.	Classification: Open	Date: January 27 2010	Meeting Name: Council Assembly
Report title:		Public Question Time	
Ward(s) or groups affected:		All	
From:		Strategic Director of Communities, Law & Governance	

1. QUESTION FROM SHARYN KERRY TO THE EXECUTIVE MEMBER FOR ENVIRONMENT

Please explain disparities between parking services provided by local housing offices and the parking shop. In particular please explain why estate permits issued by housing offices take 1 week and require 5 forms of documentation whereas the parking shop issues on the spot road permits requiring 3 items of documentation.

2. QUESTION FROM MICK BARNARD TO THE LEADER

If a complaint is deemed inappropriate for the corporate complaints procedure and officers refuse, in writing, to investigate at stage 2 how do you justify it as an "established process". Please provide that part of the relevant document that supports your answer.